

Mobile Authentication and Authorization Control

REAL-TIME WORKFORCE SCHEDULING, BIDDING, COORDINATION AND MONITORING

MAAC: eScheduler ensures personnel are where they need to be when they need to be there.



Coordinating the schedules of dozens of vendors, hundreds of points of sale, and thousands of workers is a monumental challenge. Not to mention the assignment and distribution of inventory and verifying that each point of sale or post is staffed as planned.

MAAC: eScheduler offers event managers, personnel suppliers, nonprofit organizations (NPOs), and even individual workers the assurance that each post will be appropriately staffed, maximizing opportunities for revenue generation while minimizing waste.

In one secure, easily accessible and verifiable system, personnel requirements are defined; employees and contractors are assigned and approved; bids are submitted, reviewed and accepted; performance is monitored and payroll time and attendance records are automatically generated.

A Web-based workforce management solution with dynamic mapping of physical realities and capabilities, **MAAC: eScheduler** can be hosted on-site or is available as a service from Telos ID. **MAAC: eScheduler** accommodates deployments for any industry – venues, port authorities, resorts, US and NATO military agencies, first responders, and disaster management. **MAAC: eScheduler** helps you define and coordinate staff requirements with contractors and personnel suppliers, including NPOs, anywhere they may be, reducing the time required keeping you and your contractors in synch.

In the venue industry, Event Managers are able to securely:

- Define and manage event requirements for an entire season
- Assign vending stands to specific vendors
- Define and manage personnel requirements for each point of sale specific to each event
- Accept or reject resources proposed by personnel suppliers for each event
- Enable real-time chat communication with vendors and personnel suppliers
- Broadcast event-related information to all scheduled employees via a secure Web portal
- E-mail notifications to scheduled employees individually or to groups
- Receive alarms by e-mail or the MAAC interface if a vending stand is not staffed as it should be

Technical Specifications and Components

SERVERS

- *Windows 2008 Server* offers high-availability through failover clustering.
- *Windows 2008 SQL Server* is highly scalable and secure.
- *Internet Information Server 7(IIS)* provides a highly stable and secure environment with easy administration.

SECURITY

- *HTTPS Secure Socket Layer* encrypts and decrypts information sent to and from the Web portal to protect personal and business data.
- ASP.NET 2.0 membership and role features secure Web log-in with account ID, user name and password.

The MAAC Suite

MAAC: eScheduler fully integrates with Telos ID's *Mobile Authentication and Authorization Control (MAAC)*, an integrated, versatile human resource and security system that ensures effective and secure management of personnel, whether direct employees, contractors or temporary staff.

The MAAC suite supports a wide variety of biometric devices and includes

- *MAAC: Access Manager*
- *MAAC: Payroll Manager*
- *MAAC: Visitor Manager*
- *MAAC: Personnel Tracker*
- *MAAC: Forecaster*

Vendors and personnel suppliers can securely:

- Create and maintain a database of personnel with details about skills and performance profiles
- Assign employees to particular posts at specific events
- E-mail employees about assignments
- Post event-related information to employees through a secure Web portal
- Upon approval of the event manager, automatically map approved employee schedules to the venue access schedule on event day, assuring each employee can access the venue only when assigned
- Assign inventory to employees scheduled for an event
- Use a point system to track employee performance
- Automatically receive payroll and time and attendance reports immediately following each event

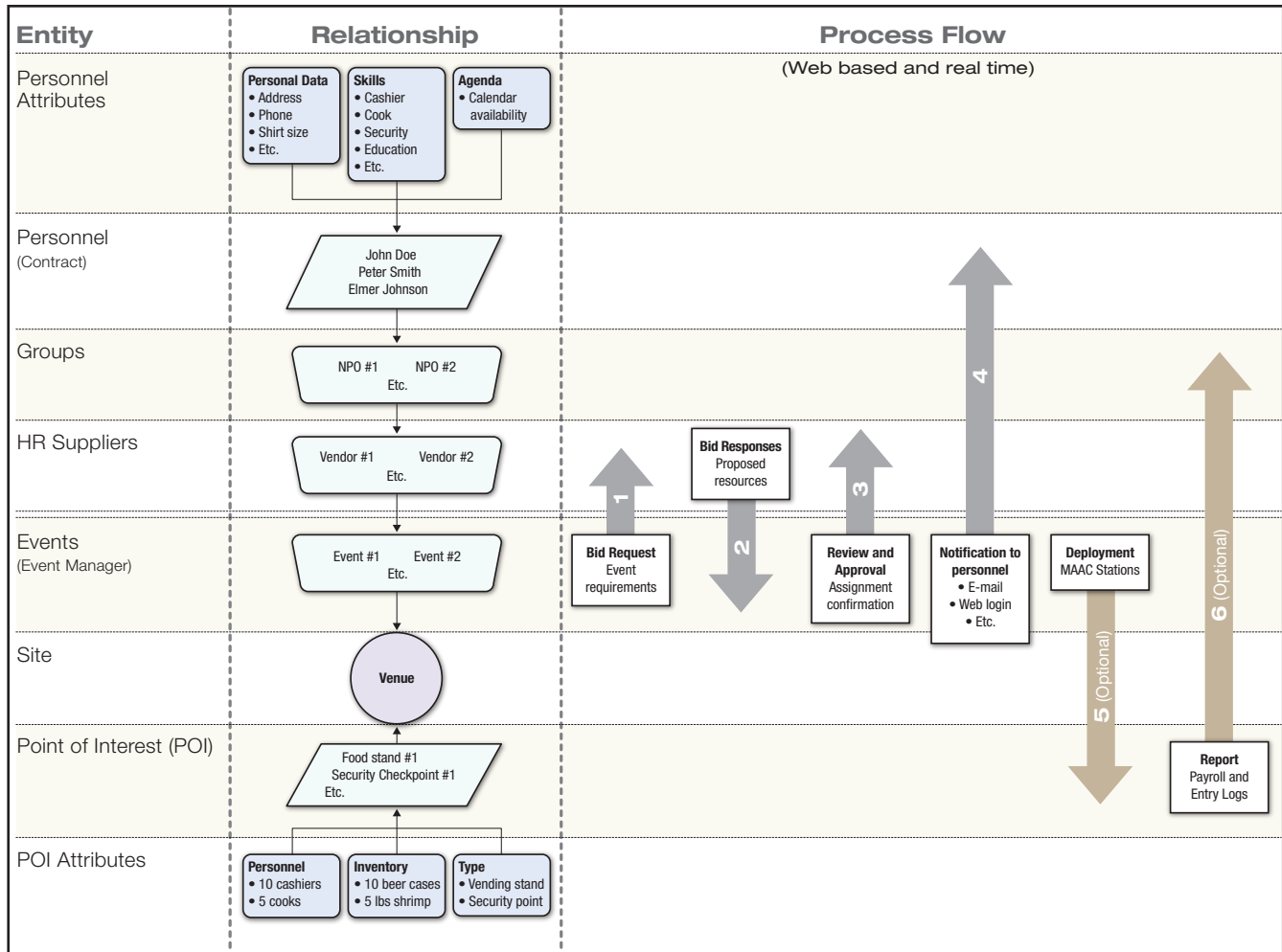
Through a simple and secure Web portal, employees and contractors can:

- Post and confirm availability
- Receive and accept assignments
- View assignments for a single event or entire season
- Receive information posted or broadcast by event managers, personnel suppliers or groups.

Combined with MAAC: Forecaster, MAAC: eScheduler can:

- Leverage sales information such as sold units and reservation data directly from any ticket box system
- Bring invaluable resource allocation information to management for optimal scheduling purposes
- Collect data to build human resource guidelines

MAAC: eScheduler Process



What was once a cumbersome manual process requiring multiple spreadsheets, e-mail lists and databases is now dramatically simplified and efficient. One intuitive, secure, scalable and accessible system dynamically maps available personnel to event requirements and automates bidding and deployment.